

R K Bagga has over 4 decades of service in the Army, including DRDO where he spearheaded computer activities in the Integrated Guided Missile Development Programme (IGMDP). He is the recipient of Ati Vishisht Seva Medal (AVSM) for distinguished service of exceptional order in providing computing facilities and for software development. He was earlier (1998-2004) IT Area & CMC Chair at Administrative Staff College of India, Hyderabad. He is at present Advisor, Outreach Division, International Institute of Information Technology, Hyderabad.

Piyush Gupta, based in Hyderabad, India is leading the capacity building and knowledge management initiatives at NISG (National Institute for Smart Government). He is anchoring political and policy level workshops for various states in India and building institutional capacity strategy under the National e-Governance Plan (NeGP) in the country. Piyush is responsible for various initiatives including e-Government Champion training and a one year Executive Development Program in e-Governance (eGPX). His areas of interest as part of the research



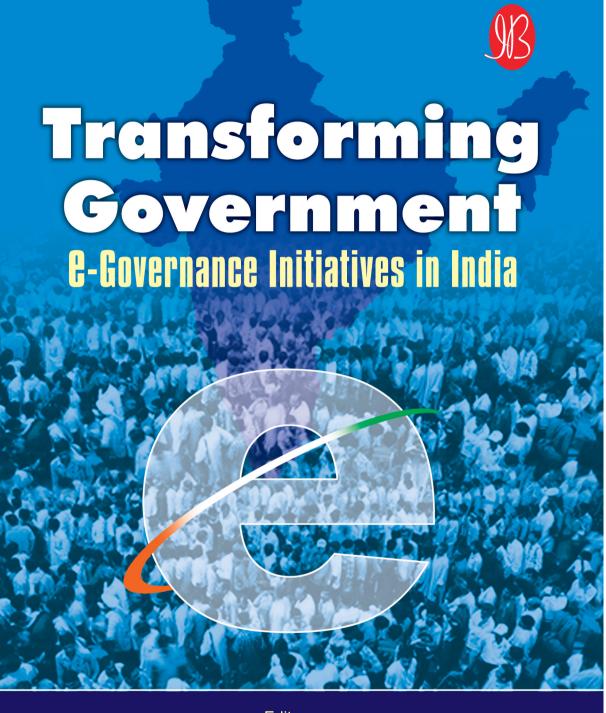
work include e-Governance project assessment and change and knowledge management. He also has to his credit 26 years of experience in the domain of IT and e-Governance.

Information and Communications Technology (ICT) is finding major application in the Government sector these days. This compilation includes the recent implementation of ICT in India in the area of e-Governance. The write ups included in this book have been collected from the project implementers working on different e-Governance projects in India. This exercise has been facilitated by Computer Society of India (CSI) with support from Nihilent Technologies Ltd, by instituting the Best e-Governance Awards since 2002. The information in this book is primarily for the year 2007-2008 and is updated on 15 November 2008 to ensure that latest details on these important initiatives are available to the researchers, as well as implementers of e-Governance in the country. The book also contains details of National e-Governance Plan (NeGP) and project assessment methodology, based on the results and enablers approach adopted during the current year for these CSI Nihilent e-Governance Awards, making use of well-known Analytic Hierarchy Process.











PIYUSH GUPTA

Editors

R K BAGGA PIYUSH GUPTA